Siebel 8.1.x Technical Foundations

3 días

Lo que aprenderá:
This course is appropriate for Siebel 8.0 and Siebel 8.1 customers. The course is designed to orient students to Siebel technical principles and contains information essential to technical team members. It provides the basis for understanding more advanced, role-specific topics. Students get hands-on practice with the software.

Learn To:
- Navigate, query, and edit data in the application
- Administer list of values
- Use Siebel Tools to examine object definitions
- Run server jobs
- Inspect and test business services, web services, and workflows
- Identify Siebel architecture components

Prerequisitos Requeridos:
- Familiarity with Microsoft Windows

Objetivos Del Curso:
- Navigate Siebel applications
- Create, maintain, and query data
- Describe access control
- Identify the role of each piece of the Siebel architecture
- Identify the various Siebel clients
- Run server jobs
- Identify object types and their relationships
- Use Siebel Tools to examine object definitions
- Inspect and test business services and workflows
- Administer and test a Siebel web service
- Administer list of values

Temas Del Curso:
Siebel Applications
- Customer Relationship Management (CRM)
- Common Entities
- Interactivity modes

- Customization
- Siebel Bookshelf

Navigation
- Applets, Views, and Screens
- Drilldowns

Data Manipulation
- Create, modify, and delete records
- Use picklists and multi-value groups (MVGs)

Queries
- Create and save queries
- Use predefined queries

Access Control and Security
- Responsibilities, positions, divisions, and organizations
- Catalogs, categories, and access groups
- Security

Architecture
- Siebel Enterprise and Siebel Server
- Component Groups and Components
- Database Server
- Siebel Web Server Extension (SWSE)

Clients
- Web Client
- Mobile Web Client
- Developer Web Client

Server Manager
- Server Management screens
- Jobs
- Log settings and files

Object Definitions

- UI layer, business layer, data layer
- About View

Siebel Tools

- Navigate, edit, and compile object definitions
- Trace objects from the UI to the data layer

Data Model

- Tables, columns, primary keys, and foreign keys
- Indexes and user keys
- Extension tables

Process Automation

- Property sets
- Business services
- Declarative automation
- Business service simulator

Siebel Workflow

- Workflow processes
- Workflow process designer

Integration Objects and Web Services

- Integration Objects (IO)
- Siebel web services

List Of Values (LOVs)

- List of values
- Administration